

Privacy Policy

My Foot Soul

Effective Date: February 2025

Thank you for visiting MyFootSoul.com (“we”, “us”, “our”).

This Privacy Policy explains how we collect, use, disclose, and protect your personal data when you use our website and services.

1. Who We Are

Business name: My Foot Soul

Website: <https://www.myfootsoul.com/>

Type: Private foot health clinic (Foot Health Practitioner)

Email: myfootsoul@gmail.com

Phone: 07903 686456

Clinic Areas Served: East Barnet, New Barnet, Whetstone, Finchley, Cockfosters

We are the data controller responsible for your personal data.

2. Information We Collect

We collect personal information when you:

Use our website

Fill out contact or enquiry forms

Book appointments

Communicate with us by phone, email, or messaging

Types of data we collect:

a) Contact Details:

Name, email address, phone number, address (if provided).

b) Health & Treatment Information:

Medical history, foot health details, clinical notes — only when you share them for treatment.

c) Website & Technical Data:

IP address, browser type, device data, cookies and analytics.

Cookies help us improve website performance and your experience.

3. How We Use Your Information

We use your data to:

Provide and personalise foot health services

Communicate with you (e.g., appointments, reminders, responses)

Process enquiries and booking requests made via the website

Improve our website and online services

Comply with legal and professional requirements

We do not sell or rent your personal data.

4. Legal Basis for Processing

Under UK GDPR, we process your data only when:

You have given consent (e.g., via enquiry forms)

Processing is necessary to provide treatment or services

We have legal or regulatory obligations (e.g., record keeping)

5. Cookies and Tracking Technologies

Our website uses cookies and similar technologies:

Strictly Necessary Cookies: Required for basic site functions

Functional & Analytical Cookies: To improve performance and understand how users interact with the site

You can control or disable cookies through your browser settings.

6. Sharing Your Data

We may share your data only when necessary and lawful, for example:

With other healthcare professionals (with your consent)

With insurers or professional bodies if required

When legally required by law or regulation

All third parties are required to respect confidentiality and data protection laws.

7. Data Security

We use technical and organisational measures to protect your information, including secure servers, restricted access, and password protections.

8. Data Retention

We retain patient records in line with professional and legal requirements. Typically:

Adult patient records: minimum of 8 years after last treatment

Children's records: until the patient is 25 years old

Data is securely destroyed once no longer required.

9. Your Rights

You have rights under UK GDPR, including to:

Request access to your personal data

Correct inaccurate data

Withdraw consent where processing is based on consent

Request deletion (where lawful to do so)

Restrict or object to processing

To exercise your rights, contact us at myfootsoul@gmail.com.

10. Third-Party Websites

Our website may link to external sites (e.g., social media). We are not responsible for those sites' privacy practices.

11. Changes to This Policy

We may update this Privacy Policy. The latest version will be posted on this website with a revised effective date.

12. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact:

 Email: myfootsoul@gmail.com

 Phone: 07903 686456